

NORTH HERTFORDSHIRE DISTRICT COUNCIL



5 June 2020

Our Ref O&S 16.06.20
Contact. Committee Services
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To: Members of the Committee: Councillors David Levett (Chair), Kate Aspinwall (Vice-Chair), Val Bryant, Sam Collins, Terry Hone, Tony Hunter, Jim McNally, Lisa Nash, Sue Ngwala, Adem Ruggiero-Cakir, Claire Strong and Tom Tyson

Substitutes: Councillors Clare Billing, Ruth Brown, Bill Davidson, Morgan Derbyshire, Simon Harwood, Ian Mantle, Gerald Morris, Sam North, Helen Oliver and Kay Tart

NOTICE IS HEREBY GIVEN OF A

MEETING OF THE OVERVIEW AND SCRUTINY COMMITTEE

to be held as a

VIRTUAL MEETING

On

TUESDAY, 16TH JUNE, 2020 AT 7.30 PM

Yours sincerely,

Jeanette Thompson
Service Director – Legal and Community

****MEMBERS PLEASE ENSURE THAT YOU DOWNLOAD ALL AGENDAS AND REPORTS VIA THE MOD.GOV APPLICATION ON YOUR TABLET BEFORE ATTENDING THE MEETING****

Agenda **Part I**

Item	Page
1. APOLOGIES FOR ABSENCE	
2. NOTIFICATION OF OTHER BUSINESS Members should notify the Chair of other business which they wish to be discussed at the end of either Part I or Part II business set out in the agenda. They must state the circumstances which they consider justify the business being considered as a matter of urgency. The Chair will decide whether any item(s) raised will be considered.	
3. CHAIR'S ANNOUNCEMENTS Members are reminded that any declarations of interest in respect of any business set out in the agenda, should be declared as either a Disclosable Pecuniary Interest or Declarable Interest and are required to notify the Chair of the nature of any interest declared at the commencement of the relevant item on the agenda. Members declaring a Disclosable Pecuniary Interest must withdraw from the meeting for the duration of the item. Members declaring a Declarable Interest, wishing to exercise a 'Councillor Speaking Right', must declare this at the same time as the interest, move to the public area before speaking to the item and then must leave the room before the debate and vote.	
4. PUBLIC PARTICIPATION To receive petitions, comments and questions from the public.	
5. URGENT AND GENERAL EXCEPTION ITEMS The Chair to report on any urgent or general exception items which required their agreement. At the time of printing the agenda, the Chair had not agreed any urgent or general exception items.	
6. CALLED-IN ITEMS To consider any matters referred to the Committee for a decision in relation to a call-in of decision. At the time of printing the agenda, no items of business had been called-in.	
7. RESOLUTIONS OF THE OVERVIEW AND SCRUTINY COMMITTEE REPORT OF THE COMMITTEE, MEMBER AND SCRUTINY MANAGER	(Pages 5 - 10)
To consider the outcome of Overview and Scrutiny Committee resolutions.	

8. **OVERVIEW AND SCRUTINY COMMITTEE WORK PROGRAMME** (Pages
REPORT OF THE COMMITTEE, MEMBER AND SCRUTINY MANAGER 11 - 20)
- To consider the issues that the Overview and Scrutiny Committee plans to review at future meetings and the activities of its sub-groups.
9. **DISTRICT WIDE SURVEY 2019 - KEY FINDINGS** (Pages
REPORT OF THE COMMUNICATIONS MANAGER 21 - 36)
- To advise Cabinet of the key findings and action points arising from the 2019 District Wide Survey.
10. **CORPORATE PEER CHALLENGE - ACTION PLAN** (Pages
REPORT OF THE DEPUTY CHIEF EXECUTIVE 37 - 58)
- To consider a draft action plan in respect of the Corporate Peer Challenge.
11. **2019/20 QUARTER 4 PERFORMANCE INDICATORS** (Pages
REPORT OF THE SERVICE DIRECTOR - RESOURCES 59 - 68)
- Final monitoring report on Performance Indicators for the 19/20 year.
12. **4TH QUARTER MONITORING REPORT ON KEY PROJECTS FOR 2019-20** (Pages
REPORT OF: THE CONTROLS, RISK AND PERFORMANCE MANAGER 69 - 88)
- To provide a 4th quarter update on the delivery of the key projects for 2019/20.
13. **REGULATION OF INVESTIGATORY POWERS ACT ('RIPA') UPDATE AND ANNUAL REVIEW** (Pages
REPORT OF: THE SERVICE DIRECTOR LEGAL AND COMMUNITY & MONITORING OFFICER 89 - 130)
- To provide an annual update and proposed amendments to the Council's current RIPA Policies following an inspection and report.
14. **MEMBERS' QUESTIONS**
To receive and respond to any questions from Members either set out in the agenda or tabled at the meeting.
15. **GARDEN WASTE COLLECTION SERVICE IMPACTS OF COVID 19** (Pages
REPORT OF THE SERVICE DIRECTOR – PLACE 131 - 136)
- To consider and agree initiatives and recompense that recognises the inconvenience caused to our residents due to the impact of Covid 19 on the Garden Waste Collection Service.
16. **COMMERCIAL WASTE COLLECTION SERVICE IMPACTS OF COVID 19** (Pages
REPORT OF THE SERVICE DIRECTOR – PLACE 137 - 142)
- To consider the impact of Covid 19 on the commercial waste collection service and consider what charges should be made for the 1st Quarter.

17. EXCLUSION OF PRESS AND PUBLIC

To consider passing the following resolution:

That under Section 100A(4) of the Local Government Act 1972, the public and press be excluded from the meeting for the following item of business on the grounds that it involves the likely disclosure of exempt information as defined in Paragraphs 3 and 5 of Part 1 of Schedule 12A of the said Act.

**18. COMMERCIAL WASTE COLLECTION SERVICE IMPACTS OF COVID 19
REPORT OF THE SERVICE DIRECTOR – PLACE**

143 -
148

To consider the impact of Covid 19 on the commercial waste collection service and consider what charges should be made for the 1st Quarter.